

100

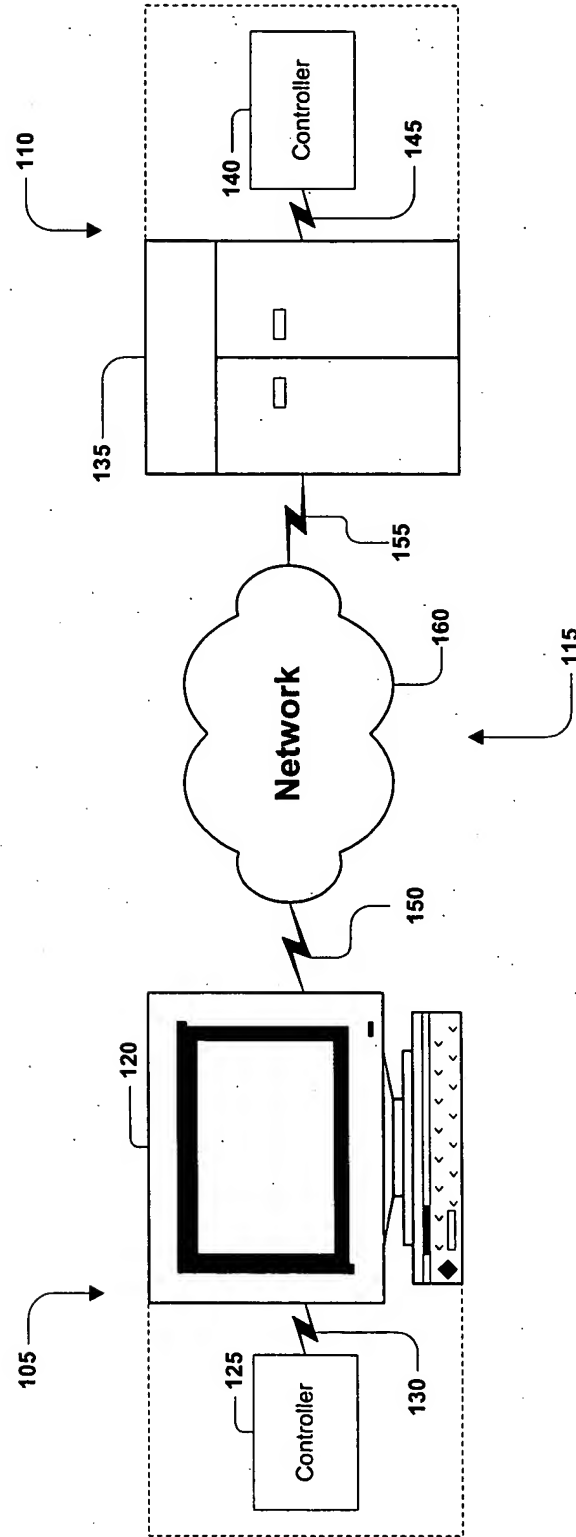


Fig. 1

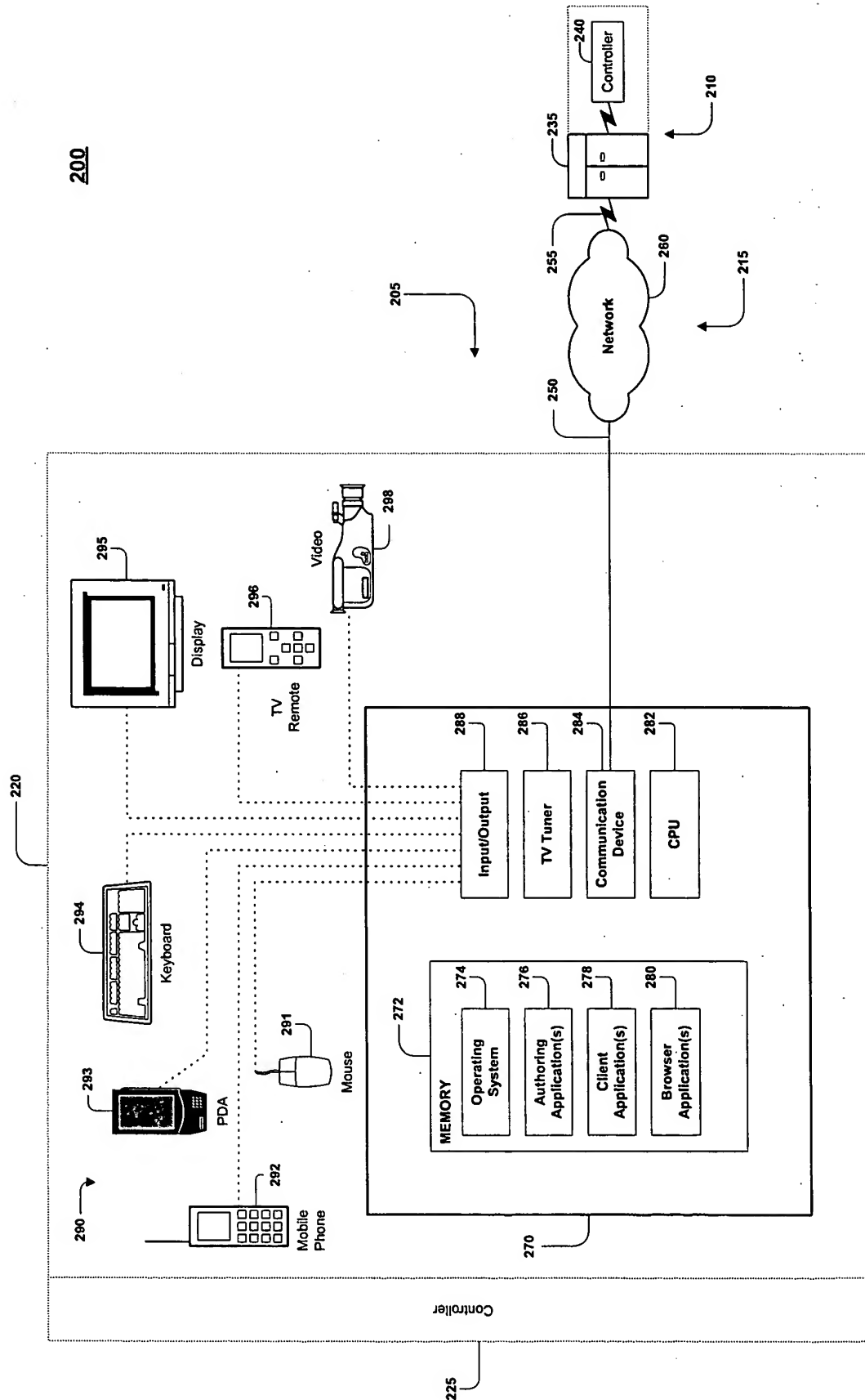


Fig. 2

300

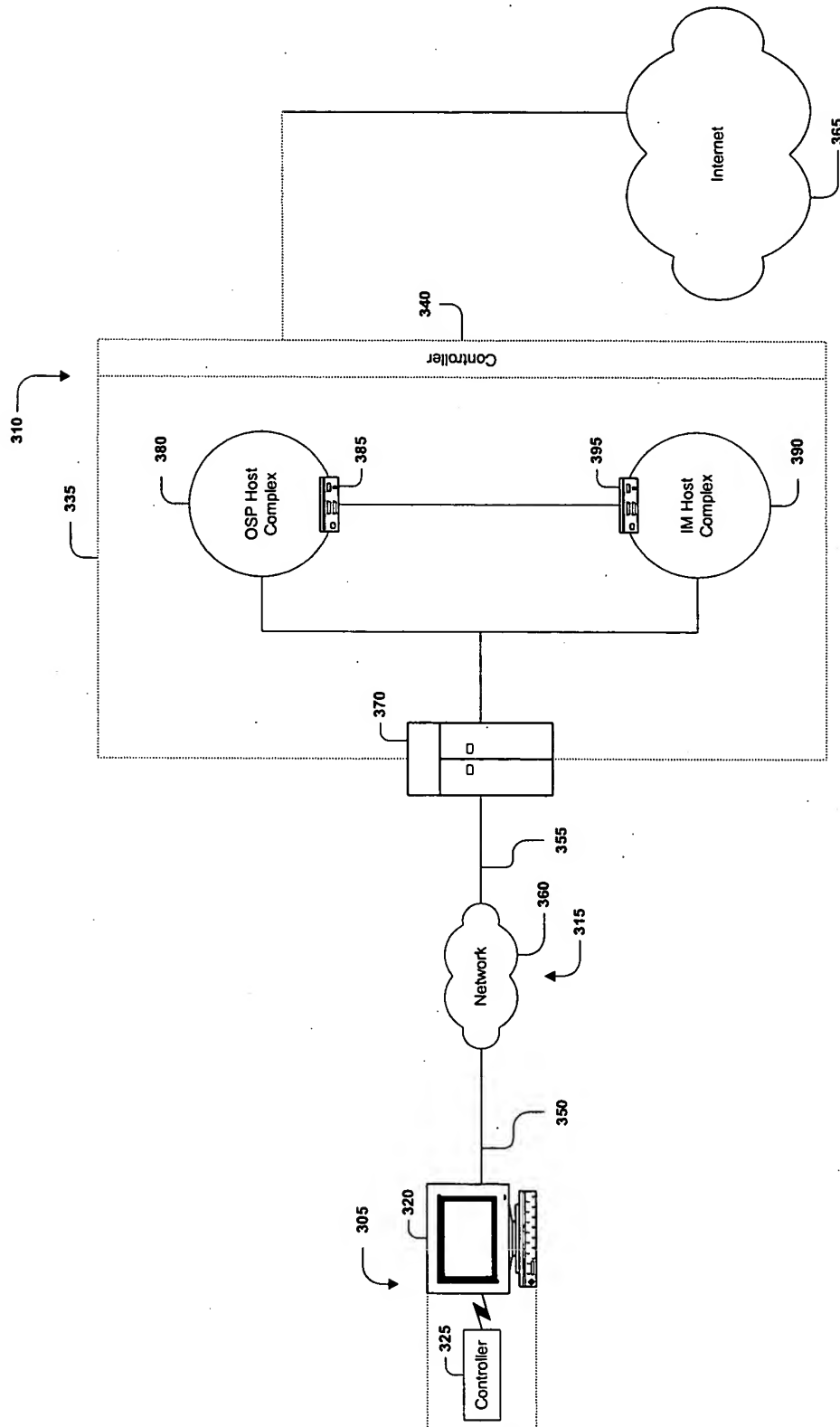


Fig. 3

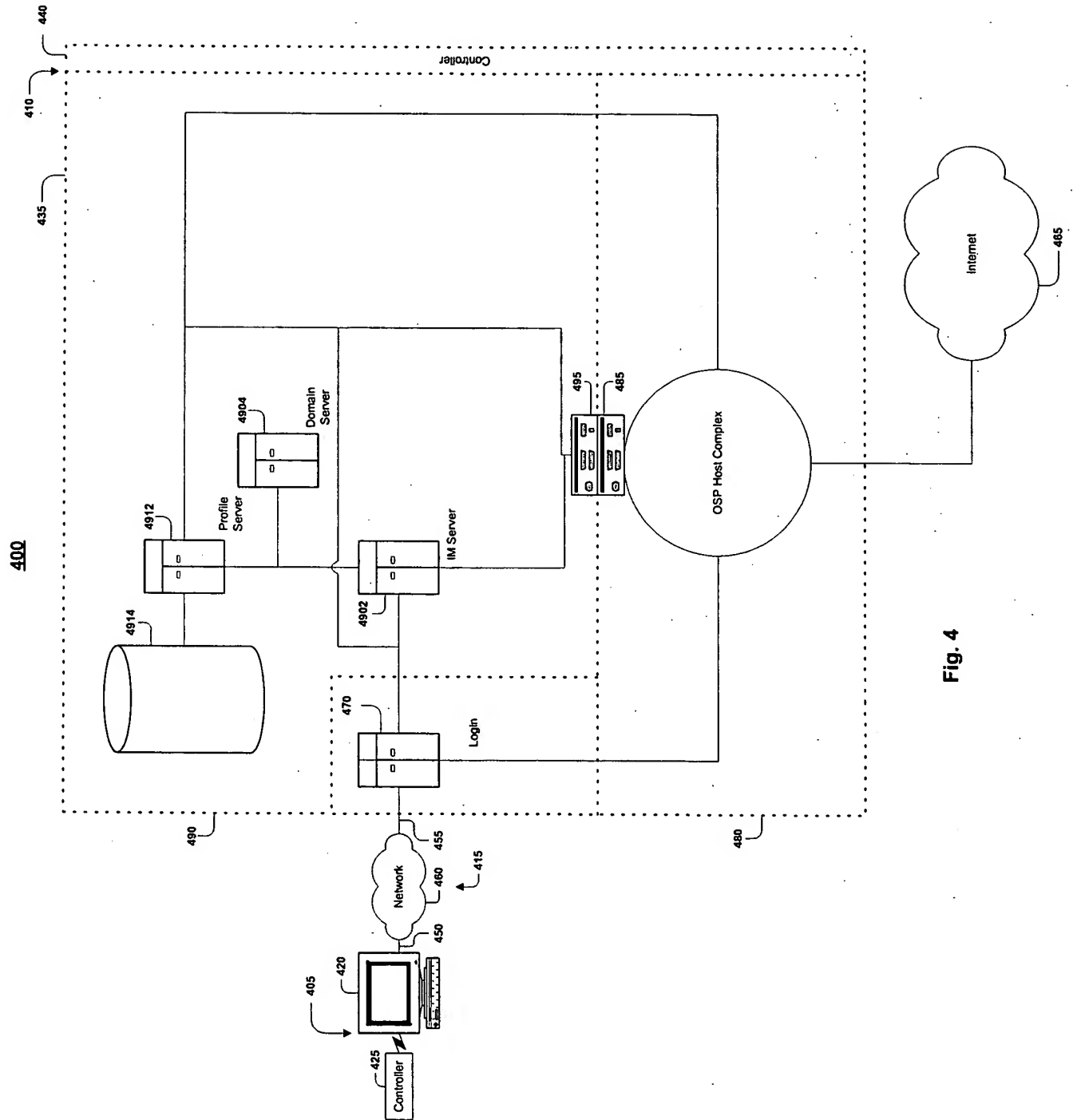


Fig. 4

500

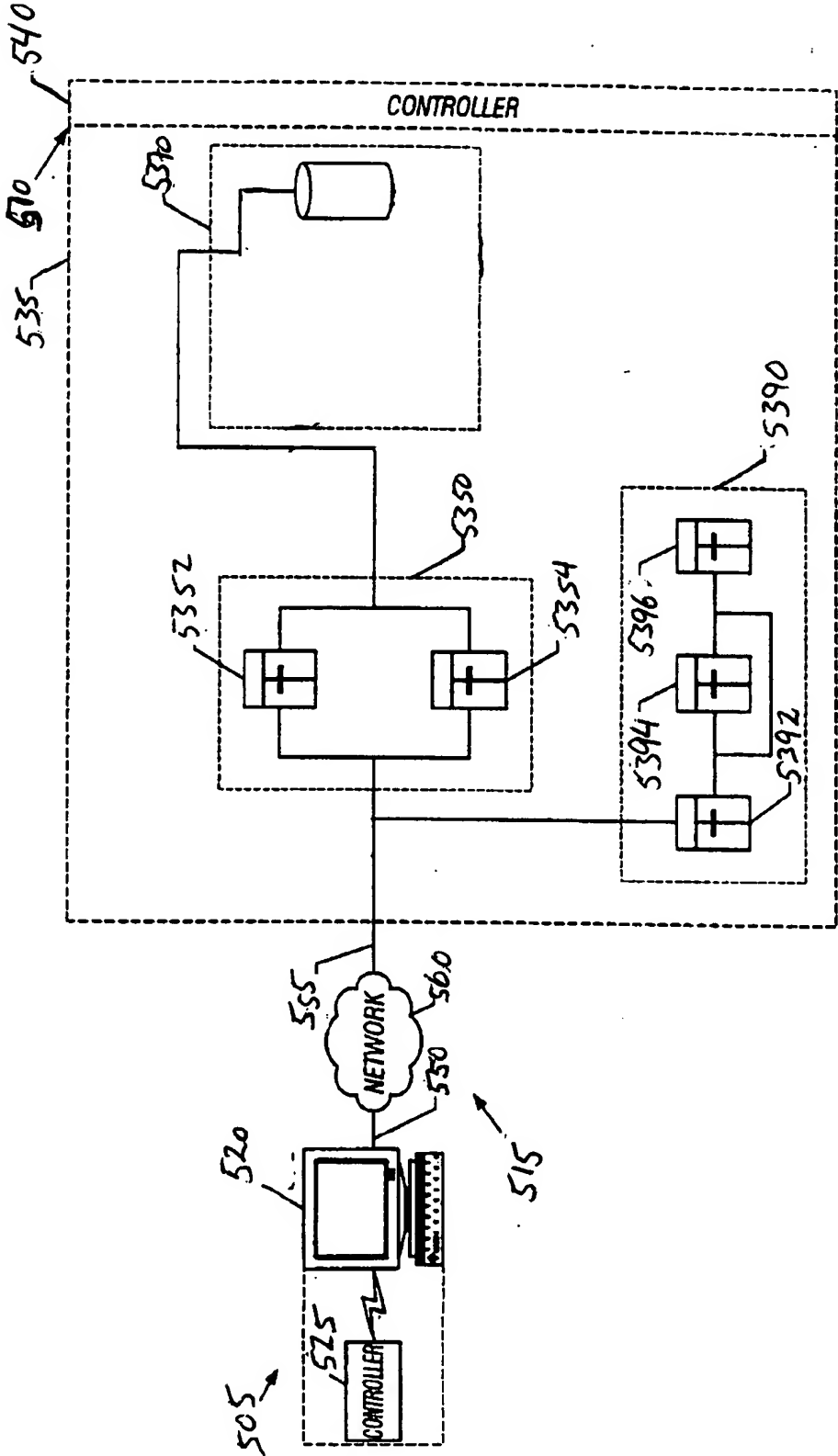


FIG. 5

600

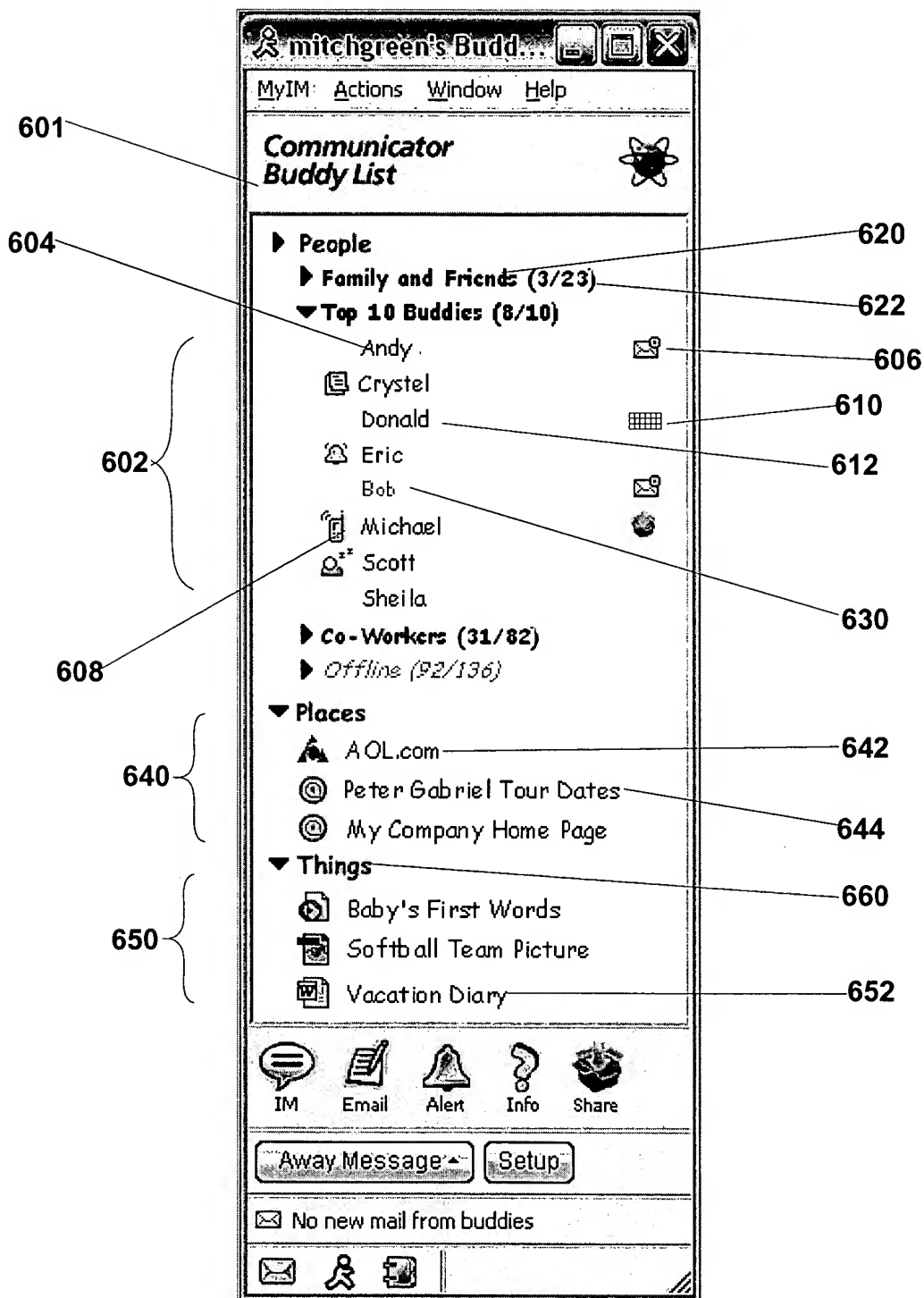


Fig. 6

BEST AVAILABLE COPY

The screenshot displays the AOL Communicator Mail interface. On the left, a sidebar shows the 'Accounts and Folders' pane with 'Inbox (29)' selected. Below it, a list of contacts includes 'Andy', 'Buddies', 'Personal (17/11)', 'Bosser (17/11)', 'Christian', 'Cyril', 'Damen', 'David C', 'Donald', 'Eric', and 'Jeff'. The main window is titled 'Inbox (AOL) - AOL Communicator Mail' and shows a list of messages. The selected message is from 'Andy' with the subject 'Re: "Saved" folder, IMAP APPEND command an...'. The message body contains a list of folders and their sizes: 'Re: Question from the message boards' (2KB), 'Fwd: Re: Communicator' (1KB), 'Re: "Saved" folder, IMAP APPEND command an...' (702B), 'Weekly AOL Communicator Usage & stats for w...' (80B), 'Re: "Saved" folder, IMAP APPEND command an...' (642KB), 'Fwd: Re: Review Follow-up...' (2KB), 'Re: "Saved" folder, IMAP APPEND comm...' (3KB), 'Fwd: CD request for Mossberg' (15KB), and 'review Follow-up...' (7KB). The message is dated 'Yesterday, 11:00 AM'. Below the message list, a detailed view of the selected message is shown, including the 'From: Andy', 'Date: Yesterday, 10:00 PM', and 'Sent on: AOL Communicator (20030618.1 Win)'. The body of the message discusses a 'Saved' folder and IMAP APPEND command, mentioning a mass confusion among users about why they have a Spam folder. A handwritten 'Fig. 7' is visible in the bottom right corner of the message body.

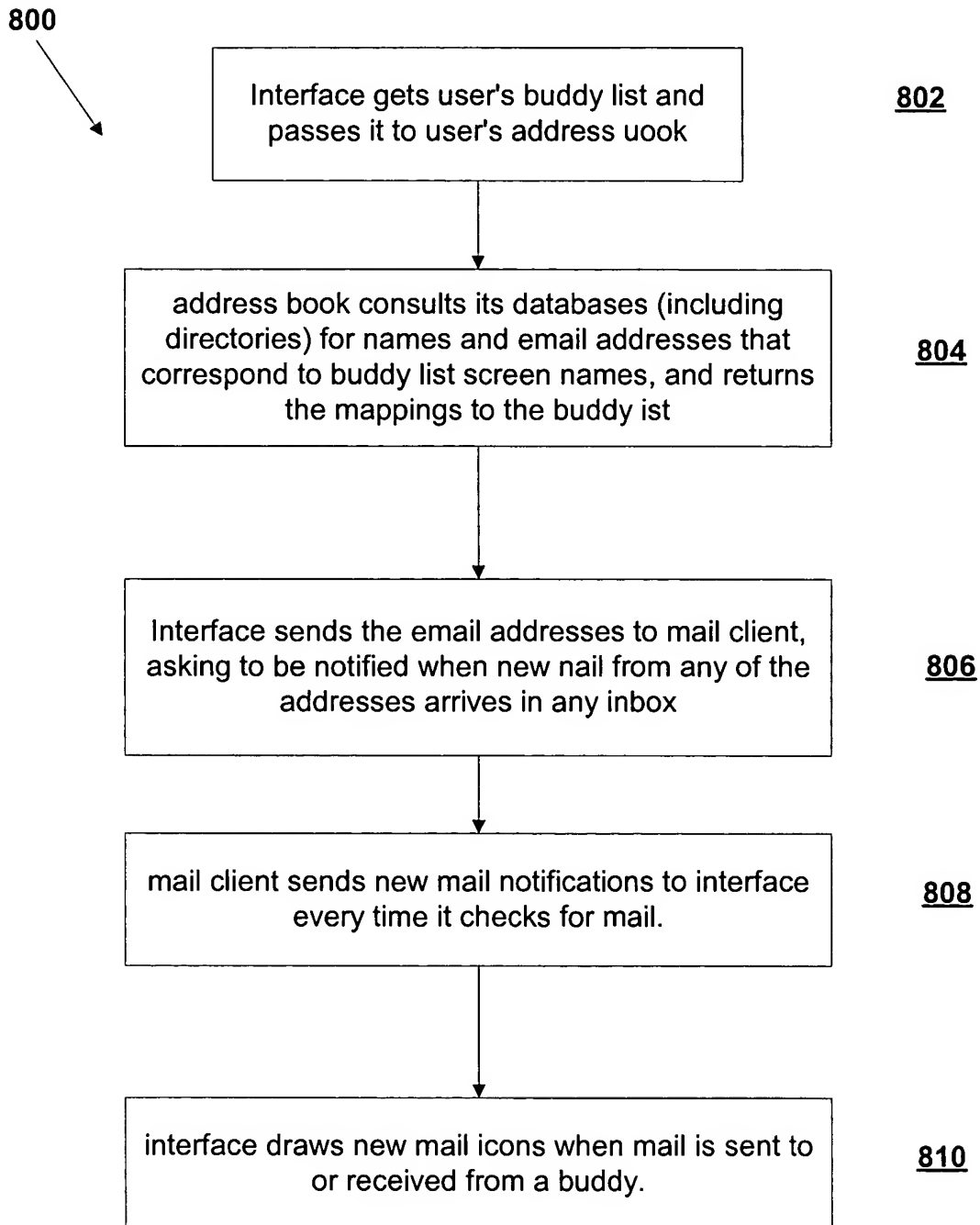


Fig. 8



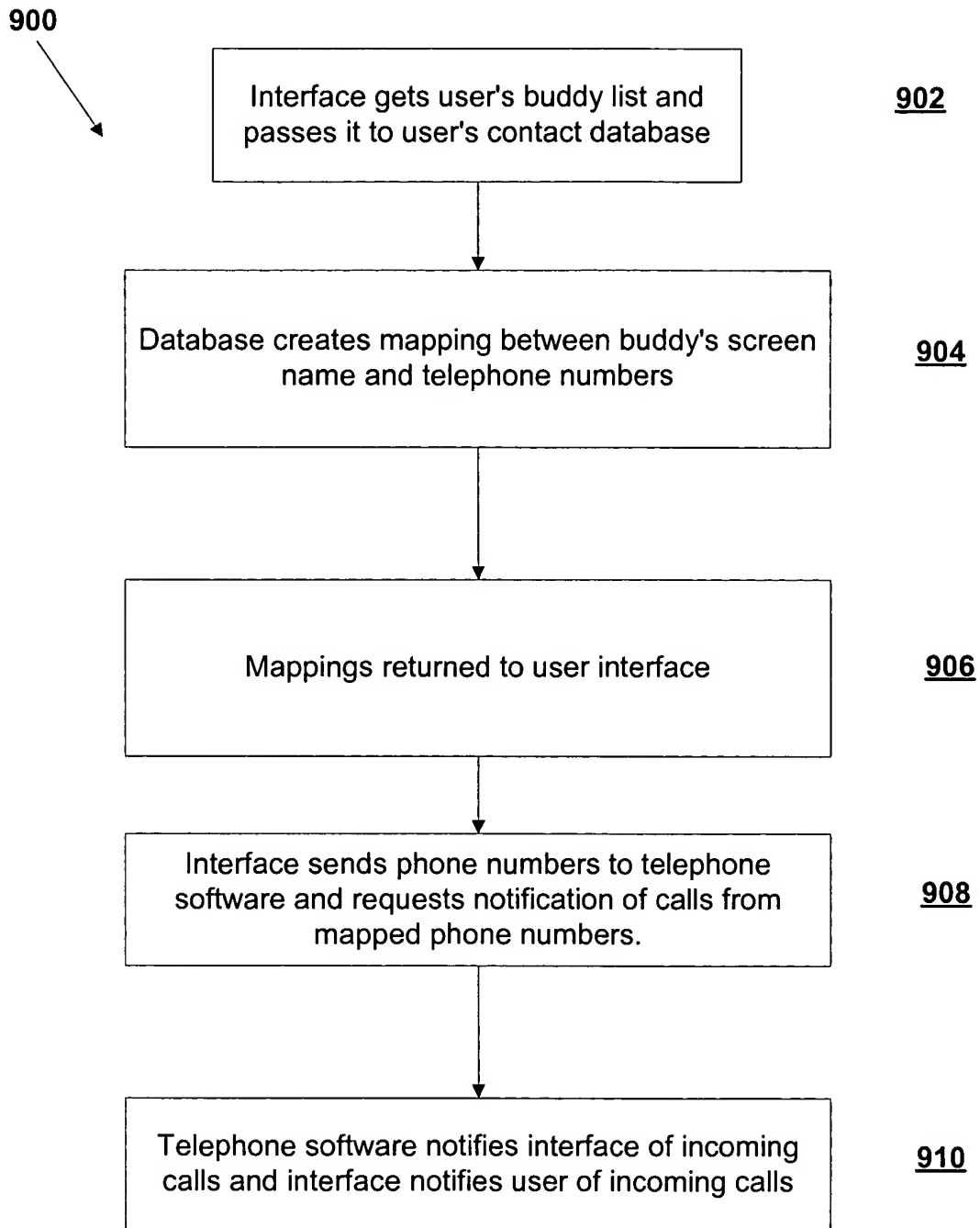


Fig. 9

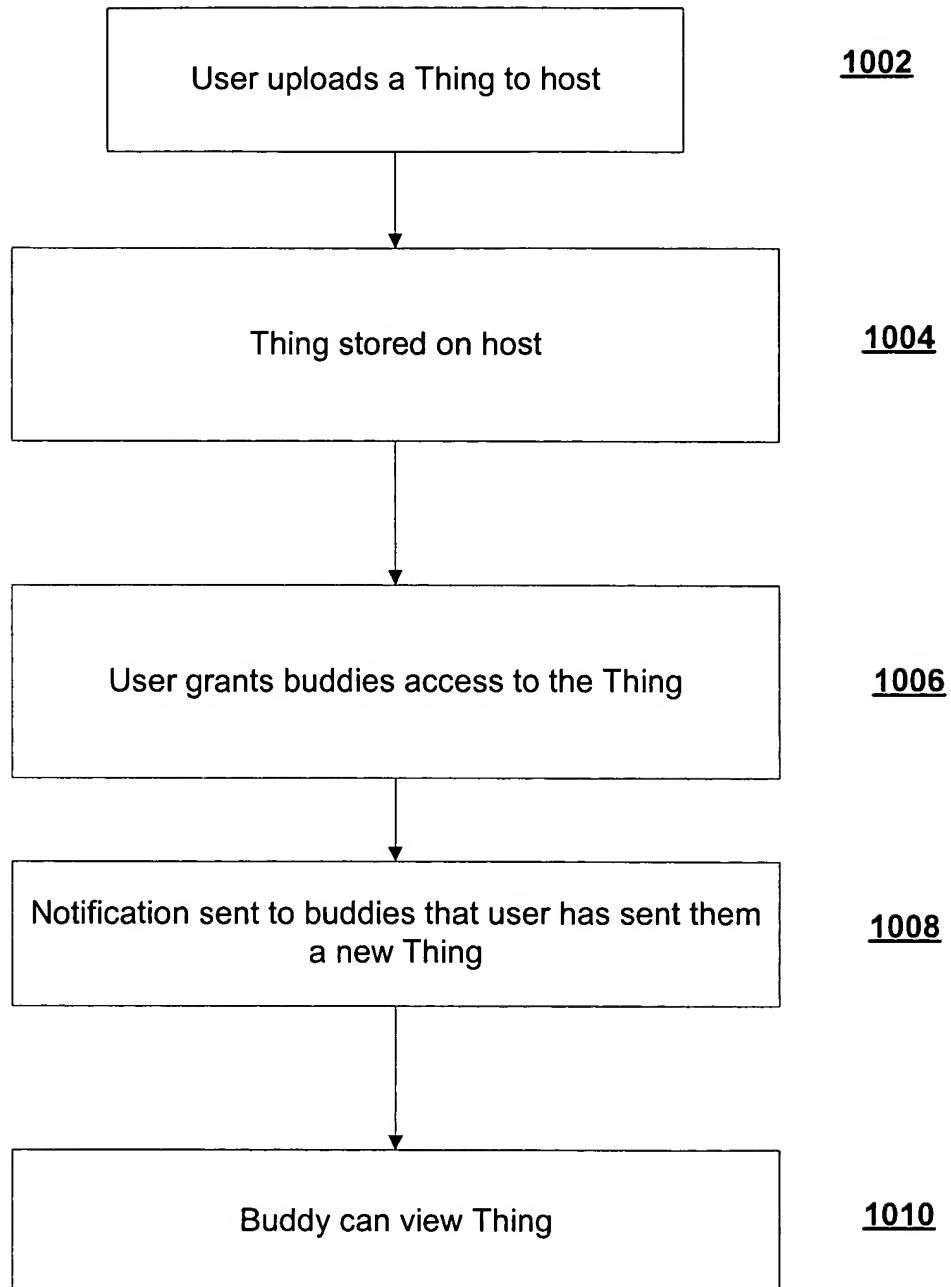


Fig. 10